

INNOVATE

Data, generative AI and automation

Start with the work nobody wants to do.

Provate builds data platforms, generative AI and automation for operational problems. We start with the repetitive work that eats your team's week, measure it, and add the data foundations and guardrails that let AI run in production.

IN PRACTICE

50%

Fewer API support tickets for a digital pharmacy platform after automation and self-service documentation.

THE PROBLEM

Most AI projects stall somewhere between a convincing demo and production. The data turns out to be scattered and inconsistent, and the integrations take longer than the model did. Nobody agreed in advance how much an AI system is allowed to do on its own.

Meanwhile, skilled people still spend hours copying data between systems and answering the same questions. That's usually the best place to start.

WHAT CHANGES

01 A shortlist of use cases, each with a cost baseline

02 Routine requests resolved automatically and the rest routed correctly

03 Answers drawn from your own documents and runbooks

04 AI actions that go through approval points and leave an audit trail

05 Results measured against the baseline, one use case at a time

QUESTIONS TO ASK

Of any provider, including us.

01 Which repetitive task costs our team the most hours each week?

02 Is our data clean and connected enough to trust an AI's answer?

03 What should an AI agent be allowed to do without asking a person?

WHAT'S INCLUDED

Decide

AI strategy and advisory

use cases ranked by value and feasibility

Baselines

what the work costs today

Governance

approval points and acceptable use

Build

Data engineering

pipelines that bring scattered data together

Retrieval-augmented generation

answers grounded in your content

Agentic workflows

agents that act through approved, logged steps

Run

Process and intelligent automation

rules-based work taken off your team

Analytics

dashboards leadership trusts

MLOps

models monitored and retrained like software

HOW IT RUNS

PHASE	WHAT HAPPENS	WHAT YOU GET
Assess	We find the use cases worth automating and measure what they cost today.	A ranked shortlist with a baseline for each
Prove	A focused pilot on your real data, measured against that baseline.	A go or no-go decision based on numbers
Productionize	Integration, security, guardrails and monitoring for live use.	A system your operations team can run
Scale	We extend what works to the next use case and keep measuring.	Regular value reports

CLIENT STORY

OUR AUTOMATION WORK

Automation results from recent engagements

We bring the same discipline to every automation project: measure first, automate the repeatable part, keep a person on the judgment calls. We're now applying that to agentic AI in our own SOC and operations services. The agent runs in shadow mode first, and we hand it more tasks as it proves reliable.

80—90%

less DBA effort • ad tech

50%

fewer API tickets • digital pharmacy

35%

faster integrations • digital pharmacy

NEXT STEP

Talk to our solution architects.

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Usually delivered as Advisory & Consulting, then Project Services. Also available: Dedicated Services for ongoing data and automation teams.

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